

## **Internet Access for Families**

Internet access is an essential part of being able to connect with teachers and classmates. If you do not have service, we have multiple options to provide you with free or reduced cost internet.

Twin Rivers is providing free internet access to many district families in a partnership with Comcast. This program is available to most Twin Rivers students, with some basic limitations on availability; this is the fastest available completely free service at this time.

See the steps below to apply:

- 1. Confirm your household has Comcast available qualifies for service via our partner page, here: <a href="https://www.internetessentials.com/apply">https://www.internetessentials.com/apply</a>
- 2. If you qualify, a special Twin Rivers-provided code will allow the District to pay for the monthly cost. Twin Rivers will cover all costs, and there will be no monthly cost to you.
- 3. Once you confirmed you qualify, contact the Twin Rivers Technology Support Line by email at <a href="mailto:techsupport@twinriversusd.org">techsupport@twinriversusd.org</a> or calling (916) 566-7802 to obtain the free Comcast sign-up code.
- 4. Complete the application and signup process at <a href="https://www.internetessentials.com/apply">https://www.internetessentials.com/apply</a>.

For more information on Internet Essentials: <a href="https://www.internetessentials.com/">https://www.internetessentials.com/</a>

If you do not qualify or cannot obtain the Comcast service option above, AT&T offers its low-cost internet services for families.

## **AT&T Low Cost Internet Access**

AT&T offers internet service for \$10/mo. or less, with Wi-Fi access, no contract, no deposit, and free installation for qualifying families.

Eligibility includes households that participate in the Supplemental Nutrition Assistance Program, National School Lunch Program, Head Start, or those receiving Supplemental Security Income benefits in California.

- Visit <a href="https://accessatt.solixcs.com">https://accessatt.solixcs.com</a> to apply or obtain additional details.
- After you're notified that your application has been approved, call AT&T to get started:
  - o English: (855) 220-5211 Spanish: (855) 220-5225

If these options are not available to you for any reason, Twin Rivers has Wi-Fi hotspots available for free checkout, one per Twin Rivers student household. These hotspots allow up to 15 students per family to have basic internet access, with speed sufficient for basic schoolwork.

Contact the Twin Rivers Technology Support Line by email at <u>techsupport@twinriversusd.org</u> or calling (916) 566-7802 for more information.