



## **Internet Access Resources for Families**

Internet access is an essential part of being able to connect with teachers and classmates. If you don't already have service, providers are offering low-cost or limited-time no-cost service to qualifying families.

### **Access from AT&T**

In response to the COVID-19 public health crisis, AT&T is offering two months of free service to new Access customers who order by April 30, 2020—\$5/month or \$10/month thereafter, depending on your internet speed. No commitment, cancel after two months to avoid being billed. Waiving all home internet data overage fees. Eligibility includes households that participate in the Supplemental Nutrition Assistance Program, National School Lunch Program, Head Start, or those receiving Supplemental Security Income benefits in California.

- From a web browser, go to: <https://accessatt.solixcs.com>
- After you're notified that your application has been approved, call AT&T to get started.
  - English: 1 (855) 220-5211
  - Spanish: 1 (855) 220-5225

### **Charter Spectrum Free WiFi**

Charter is offering similar services during the coronavirus pandemic. As of March 16, the company will offer:

- Free spectrum broadband and Wi-Fi access for 60 days to households with K-12 or college students who don't have a Spectrum broadband subscription. Call 1-844-488-8395 to enroll. Installation fees will be waived for new student households.
- Open WiFi hotspots

For more information, click [HERE](#).

## Comcast Xfinity Internet Essentials

In response to COVID-19, new families who connect will receive 60 days of internet service for free. To avoid being billed, you will need to cancel at the end of those 60 days. The Internet Essentials program is normally available to all qualified low-income households in Comcast's service area for \$9.95/month.

- From a web browser, go to: <https://apply.internetessentials.com> or <http://www.internetessentials.com> for new customers. The accessible website also includes the option to video chat with customer service agents in American Sign Language.
- Call 1 (855) 846-8376 for English and 1 (855) 765-6995 for Spanish.

**Xfinity WiFi Free for Everyone:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit <https://wifi.xfinity.com>. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots, and then launch a browser. While these hotspots are typically situated at small and medium-sized businesses, they are strong enough to reach nearby residences in some situations.

## Consolidated Communications

Consolidated Communications is offering free service for 2 months to families impacted by COVID-19.

- Call 1 (855)-399-3084 Mention Offer Code: Two Months Free to sign up.

This offer includes free installation and no equipment fees for two months. Students and their families do not have to sign a long-term contract to receive this offer. Consolidated doesn't cap the amount of data you can use or charge extra based on your use.

## Sprint

Sprint has joined the Keep Americans Connected Pledge and is opening up their network to their customers and:

- Won't terminate service if customers are unable to pay due to coronavirus issues
- Waive late fees caused by economic disturbances related to the coronavirus pandemic
- By 3/17: Customers with international long-distance plans will get complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3.
- By 3/19: Customers with metered data plans will have unlimited data per month for 60 days at no extra cost
- Customers will get an extra 20GB of mobile hotspot data per month for 60 days.
- Coming soon: Customers with mobile hotspot-capable handsets without a hotspot will get 20GB per month for 60 days at no extra cost.

For more information, click [HERE](#).

## T-Mobile

The wireless provider already has a majority of customers with unlimited talk, text, and data, but they're doubling down on their effort to keep their customers connected.

- All current T-Mobile and Metro by T-Mobile customers who have data plans will have unlimited smartphone data, excluding roaming.
- T-Mobile and Metro by T-Mobile customers will get an additional 20GB of mobile hotspots/tethering service for the next 60 days. The company says this feature will be coming soon.
- Work with Lifeline partners to get customers extra free data up to 5GB per month over the next two months
- Increase data allowance for free to schools and students for the next 60 days, which means at least 20GB of data per month for each participant

For more information, click [HERE](#).

## Verizon Free WiFi

Verizon also took the pledge and is offering similar services:

- The company will not terminate service to any residential or small business customers because of their inability to pay bills due to disruptions caused by the coronavirus.
- Waiving late fees for those impacted by COVID-19
- Tripling data allowance for Verizon Innovative Learning schools

For more information, click [HERE](#).

The above options are great opportunities for parents and families to have internet access at home. Please take advantage of the opportunities above to help enable distance learning for your students.